## ow to Claim Your Account for First



Step 2: New students must first click "1<sup>st</sup> Time Users (Claim Account)" before they can enter a user name and a

## Step 1: Visit

www.mtsac.edu and click the "my mt.sac" link in the top right hand corner.

## Student Account Claim Step 1 of 3 - Provide Account Information Answer the following questions based on the information provided letter sent to you by Mt. SAC's Admissions Office l am a\* Continuing Student C Peturning Student New Student User Name\* aobst Examples: jsmith1, jsmith12, jsmith123 Submit Click here to download the Student Account Activation Instructions **Denotes Required Fields**

Student Account Claim Step 2 of 3 - Answer Challenge Question

Answer the following questions based on your responses on your late	
What email address did you enter on your application?*	(Example: ismith@aol.com)
What is your date of birth?*	(mm/dd/yyyy)
What is your educational goal?*	*** Select an educational goal ***
What term did you apply for?*	*** Select a Term *** 👻
What is your marital status?*	*** Select a marital status *** 🔻
What was the last High School you attended?	(Example: Walnut High School)
What are the last 4 digits of your Social Security Number?	(Example: 9999. If you provided a SSN to th
	Submit

\* Denotes Required Fields

## **Having Problems Claiming the** Account? Call (909) 274-4357

Step 3: Enter in your Mt. SAC username that you received from Admissions & Records in the Confirmation E-mail you were sent. Then click submit.

> Step 4: You must answer these Challenge questions **EXACTLY** as you answered them on your application. If you didn't provide a social security number on your application you will leave that question blank here. (Pay attention to the min & max characters allowed in your answers) Once you have filled them all in, click submit. You will then receive your temporary password and you will have access to your Portal.